

Tuscaloosa Amphitheater Event Staff

Red Mountain Entertainment is now hiring Event Staff for the 2018-19 Tuscaloosa Amphitheater concert and event season. Event Staff will fulfill all duties listed below and may be assigned to several different duty posts throughout the event. Event Staff will be assigned to duties depending on their experience, performance and event needs.

Applications will be accepted continuously throughout the year as we have events year round.

Duties include, but are not limited to:

In any Assignment:

- Interact with guests and staff in a professional and courteous manner
- Provide directions and information to guests
- Be knowledgeable about venue procedures, as well as event-specific procedures
- Provide assistance for guests with special needs
- Respond politely to guests who have complaints or suggestions
- Keep the facility clean, collecting litter throughout the facility or by your assigned post
- Identify trip hazards and any obstructions to access ramps or stairs
- Maintaining awareness of the environment and reporting any suspicious activity
- Maintaining a neat and professional appearance

Crowd Management Assignment:

- Gate Security, including bag check, use of metal detectors, hand wands
- Access control to restricted areas
- Verifying credentials
- Keeping aisles and fire lanes clear
- Restricting food and beverage from entering or leaving the facility
- Direct guests to entrances and exists

Usher Assignment:

- Politely directing and escorting patrons to their seats
- Responsible for addressing any seating or security issues that arise
- Checking assigned section for cleanliness
- Visually sweep the area for potential safety issues and lost and found items
- Be able to direct patrons to concessions, restrooms, merchandise area, exists
- Must be aware of, and follow, the proper procedures for assisting patrons with disabilities

Clean Up Assignment:

- Maintaining cleanliness of restrooms during events
- Basic cleaning of restrooms after the event
- Collection of litter during and after the event
- Emptying of garbage and recycling bins during and after the event
- Working with concessions and merchandise staff to remove garbage and recycling
- Blowing debris from the stands to collection points after the event

Operations Assistant:

- Event/equipment set up and breakdown, as needed
- Assist with guest parking

Compensation

\$12 - \$15/hour

Initial pay rate will be determined by venue and industry experience. As experience and expertise increase, pay adjustments will be available if recommended by Amphitheater management, up to the maximum pay rate for this position.

Event Staff should expect to work between 6-10 hours on average per amphitheater event, depending on assignment and event type. The Amphitheater hosts over 15 major concerts per year, several community and sponsor events, as well as Holidays on the River, an eight week long ice-skating rink event from mid-November through mid-January.

Event Staff are not required to work every event at the Amphitheater as a pool of Event Staff will be selected, but experienced staff will be more likely to achieve a pay rate at the top of the pay scale and the Amphitheater would prefer to work with staff that can be relied upon to work the majority of the concerts/events.

For a list of announced shows visit tuscaloosaamphitheater.com